



We Are Here for You

During the past year Cascade Mfg Co has been making a series of enhancements to better serve you and your customers. As you know, we recently increased our number of outside sales representatives. We are also continuing to increase our level of customer service. We want to tell you about these exciting developments.

Cascade Mfg Co has recently opened a new design office located in our truss plant in Eldridge, Iowa. Andy Ries is the manager of this new location. Andy has worked in our design department for several years before accepting this new position. We invite you to use the knowledge he brings to this new position to assist you and your customers.

Andy's position involves the support of outside sales and their customers. He is available for design and technical assistance either on-site, in your office, or in ours!



We have now expanded the number of design offices to three in order to provide prompt customer service closer to you. These offices are available for your use to bring in plans for assistance before the job starts, but also to you support during the construction process.

While it may be the thought of some in the construction industry to wait things out until things get better; we feel that there is no better time than now to increase the level of customer assistance. This is a good time to elevate the standard of customer service in the marketplace.

How many truss companies are making this kind of commitment to your satisfaction?

We know that you have options for your component and engineered wood products. However, we invite you to give us a call and let us prove to you what we mean about our commitment to your satisfaction.

Few companies support their products with the level of service that you will find at Cascade Mfg Co.

